

LONG TERM CARE NEWSLETTER

ISDH Long Term Care Newsletter Issue 2013-05 March 1. 2013

In Today's Issue:

- National Patient Safety Week
- CMS Updates:
 - > SC 13-13 Dining Standards
 - > SC 13-11 ICF-IID

Agreements

- ISDH Updates:
 - > Survey Questionnaire
 - > Transfer / Discharge



Check the <u>NPSF website</u> for complete details of Patient Safety Awareness Week activities, resources, and tools.

National Patient Safety Week

Patient Safety Awareness Week Is March 3-9, 2013

Boston, Mass. (February 21, 2013)

Medication safety and health care culture and safety are the focus as the National Patient Safety Foundation (NPSF) leads Patient Safety Awareness Week, March 3-9, 2013. This year's theme, Patient Safety 7/365, reminds health care professionals and health consumers that providing safe patient care requires constant dedication and effort, 365 days a year. The seven days of the campaign also serve as time to recognize the focused work and efforts to improve health care safety worldwide.

"Patient Safety Awareness Week encourages a sustainable and conscientious collaboration between health care organizations, providers, and consumers," says Patricia A. McGaffigan, RN, MS, interim president, NPSF. "The week is intended to imprint an indelible statement that efforts toward patient safety must be collaborative and that we must never be satisfied with the status quo."

Since 2002, NPSF has led health care organizations around the world in this weeklong campaign in educating and increasing awareness around improving patient safety at the local level. NPSF encourages creative collaboration among provider groups, patient advocates, and other community organizations during the week to promote awareness. Health care facilities and organizations are urged to plan events for staff and patients within their own organizations. NPSF also offers a range of educational and promotional materials, such as posters, tent cards, and buttons that health care

providers may acquire to augment their activities.

Check the <u>NPSF website</u> for complete details of Patient Safety Awareness Week activities, resources, and tools.

CMS Updates

SC 13-13 New Dining Standards of Practice Resources

The Centers for Medicare and Medicaid Services (CMS) released <u>SC 13-13 New Dining Standards of Practice Resources</u>. An interdisciplinary task force composed of national clinical organizations has released a document expanding dining, diets, food consistency, thickened liquids, and tube feedings. The task force formed in 2011 as a recommendation from the 2010 CMS/Pioneer Network symposium on food and dining.

SC 13-11 Intermediate Care Facilities No Longer Certified Under Time-Limited Agreements

The Centers for Medicare and Medicaid Services (CMS) released survey letter SC 13-11 Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) No Longer Certified Under Time-Limited Agreements. The Burden Reduction Rule I removed the time limited agreement for certification of ICF/IID's. The regulation at §442.15 was changed to provide that provider agreements for ICF/IID's would remain in effect as long as the facility remains in compliance with the Conditions Of Participation (COP's). Regulations at §442.109 through §442.111 are also changed to reflect this change. The rule was published May 16, 2012. Beginning on that date, ICF/IID's are no longer subject to time-limited agreements. They are however to be surveyed for re-certification an average of every 12 months and at least once every 15 months.

ISDH Updates

Survey Questionnaires

The ISDH is updating our survey questionnaire process. As part of our quality improvement process, several years ago the ISDH created a form for providers to use to provide feedback on the survey process and their survey experiences. This questionnaire was provided by state surveyors to the facility at the conclusion of a survey and was in paper format. Providers completed and mailed the questionnaire to the ISDH.

In an effort to cut costs and improve efficiency, the ISDH has converted the survey questionnaire to an electronic process. The ISDH Survey Report System notifies the facility electronically that there is a survey report available. When the facility logs into the system to view the report, the system will request that the facility complete a survey questionnaire on the survey process. The facility completes and submits the questionnaire online. The facility may elect to defer to a later time. If so, the request reappears the next time that the facility logs into the system.

The ISDH appreciates feedback on the survey process. Through your comments, we have made many improvements to the survey process or identified areas where improved information was needed. We hope that this new system will be a helpful and efficient way for facilities to provide feedback to the ISDH. You should expect to begin seeing this change in the next few days.

Transfer and Discharge Forms

The ISDH has updated the transfer and discharge forms. These are forms used by a nursing home to provide notice to a resident of transfer or discharge or used by a resident to request a hearing on a notice of transfer or discharge. The forms were updated to provide better links and improve clarity. The form for requesting a hearing was shortened considerably. The updated forms are available in both PDF and Word formats.

The ISDH has created a <u>Transfer and Discharge Information Center</u>. This web page is intended to provide residents of nursing homes and their families or representatives with information about transfer and discharge from a nursing home. The updated transfer and discharge forms are available on the web site.